



# Alethinos Investigations

Truth | Courage | Faith

# Investigation Solutions

Presentation - 2024

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# Daniel & Simone Fleming

Dan and Simone, married 40 years, see the priceless value of relationships both professionally and personally. While they have worked as coworkers within the investigations and insurance industry over the years. They hold tightly to the fact that they are “always better when they are together”.

While “family is everything”, Dan & Simone hold very tightly to the commitment that relationships matter. How you care for people, prioritize the client relationship and respond appropriately and promptly speaks volumes to the essential value each adjuster, attorney, employer and client hold in the Fleming’s view.



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We Build  
Relationships



# About Us

Dan and Simone Fleming, are the owners of Alethinos Investigations. Dan is a former Houston Police Officer and has 40 years of investigative experience, both civil and criminal. Dan's law enforcement and insurance background give him a vast understanding of key elements through the investigative process.



## Daniel Fleming | Founder

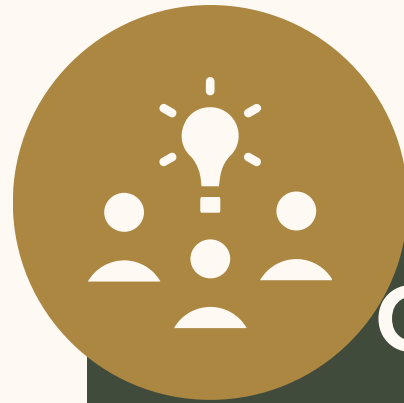
Dan has been awarded for his excellence in investigations while employed with SAIF Corporation and Liberty Northwest. Dan has worked with several district attorney's offices, has testified in state and federal court, worked with the Federal Bureau of Investigations, Inspector General and with several State Department of Insurance.



## Simone Fleming | CEO

Simone is a certified claims examiner with over 25 years of investigations and management experience. While her personal experience is heavily weighed in insurance investigations, focusing on worksite and employment issues, she has also had the privilege to train investigators and work closely with employers and claims representatives.

# Company Vision And Mission



## Company Vision

When Dan and Simone began discussing their business name, the conversation kept coming back to “what is genuine truthfulness, not fabricated or misrepresented”. Something true not in name only but by its very nature. Investigations should always be to reveal genuine truth. Honest and sincere people, coupled with genuine desire to present truth with grace and integrity is who Dan and Simone strive to be.



## Mission

And so the definition of Alethinos is that which is essentially true—connecting visible fact to its underlying reality, emphasizing the organic connection and authentic unity between what is true and its source or origin. Alethinos emphasizes the integrity of what is true, down to its inner make-up. True, inside and out. It is veracious and sincere. These are the character qualities they both desire in every investigation.

- **Result Driven**
- **Risk Reduction**
- **Factual Assessments**



## Working with Alethinos Investigations

It is of the utmost importance that our clients receive the best possible approach to an investigation. We offer file review when needed, in looking for specific information that may lead to a more successful outcome.





# Case Management Solutions

Our SIU manages and documents cases efficiently as they flow through our company intake and production process.



Powerful integrations with popular software to meet, and exceed insurance, and legal defense counsel.

Our team of investigators can send updates with photographs or video. Our clients have the option to view or download the file.

Identify Objective

Research

Evaluate

Leverage

Capture

Report

# Digital Investigations



## Research

Providing information regarding potential risks associated with prospective clients, witnesses, and jurors. Alethinus Investigations helps firms build better case strategy.

## Prosecution

Uncovering case-relevant information found within social media and public sources. Harness more than 25 behavioral models to identify biases or red flags across social media and the open web.

## Defense

Providing information regarding potential risks associated with prospective clients, witnesses, and jurors. Alethinus Investigations helps firms build better case strategy.

# Premises Liability




## **Proactive Security | Active Security | Reactive security**

Property owners, and property management companies are expected to provide the highest level of safety to keep visitors, and tenants from suffering any sort of serious injury. Management's role in security must operate within a comprehensive framework.

Mr. Fleming's investigative and security background bring a wealth of knowledge and understanding regarding premises liability and security issues. He was certified with the Houston Police Department as a Crime prevention Specialist and assisted business and property owners in lowering their crime rate and liability exposure.

# Managing Workplace Injury



Employers

Even before an incident occurs, you can do a great deal to prepare by having a dedicated procedure for a work place injury in place. Is there a reporting procedure? There needs to be an assigned point person for injury situations and standardized plan of action.

Once a dedicated procedure is implemented and the employees are notified of these best practices, managing a workplace accident or injury has significant clarity.

# Claims Investigation Procedures

# CLAIMS

A hand is shown holding a blue string that is stretched across the frame. The string is looped around a small blue rectangular object held between the fingers. The word 'CLAIMS' is written in large, blue, sans-serif capital letters across the top of the string.

Alethinios Investigators personally contact the policyholder, and often conduct on-site investigations of the accident scene when appropriate. Know the history of the case and the issues to be resolved. Good results depend on good case preparation.

You need to know the type of injury, body part involved, current medical condition or diagnosis, physical limitations or restrictions. Additionally, know the coverage and limits of the insured's policy.

# Surveillance



Effective surveillance reduces the paid costs on claims. Criminal prosecution differs from the WCB Hearing arena, in that we must establish proof beyond a reasonable doubt rather than a preponderance of evidence (which may suffice at the Hearings level).

Experience has shown us that some injured workers will prolong their return to work by malingering or exaggerating their disabilities. Surveillance investigation should be initiated when you have good reason to believe the worker is misrepresenting his / her disability.

# Work Injury Investigations

**Work Injury Claim**

Responsible insurance Professionals understand the important need to objectively review each claim based on consistent parameters. Effective investigations will reduce the paid costs on claims, eliminate high reserves and increase leverage for settlement.

An effective investigation starts with the correct philosophy, approach, and understanding of what is currently in place at your organization. Getting the investigation right means lower workers' comp costs and improved injured worker outcomes.

# Third Party Product Liability



Product liability is the result of personal injury caused by a defective product. The designer, manufacturer, distributor and / or retailer can be held liable. The product must have been used in the manner intended in most cases. Normal wear and tear of the product is not reason for cause.

Misuse and abuse of the product are defenses in a product liability lawsuit. Also, bear in mind that personal injury lawsuits have filing timelines and requirements.

# Bodily Injury Investigations



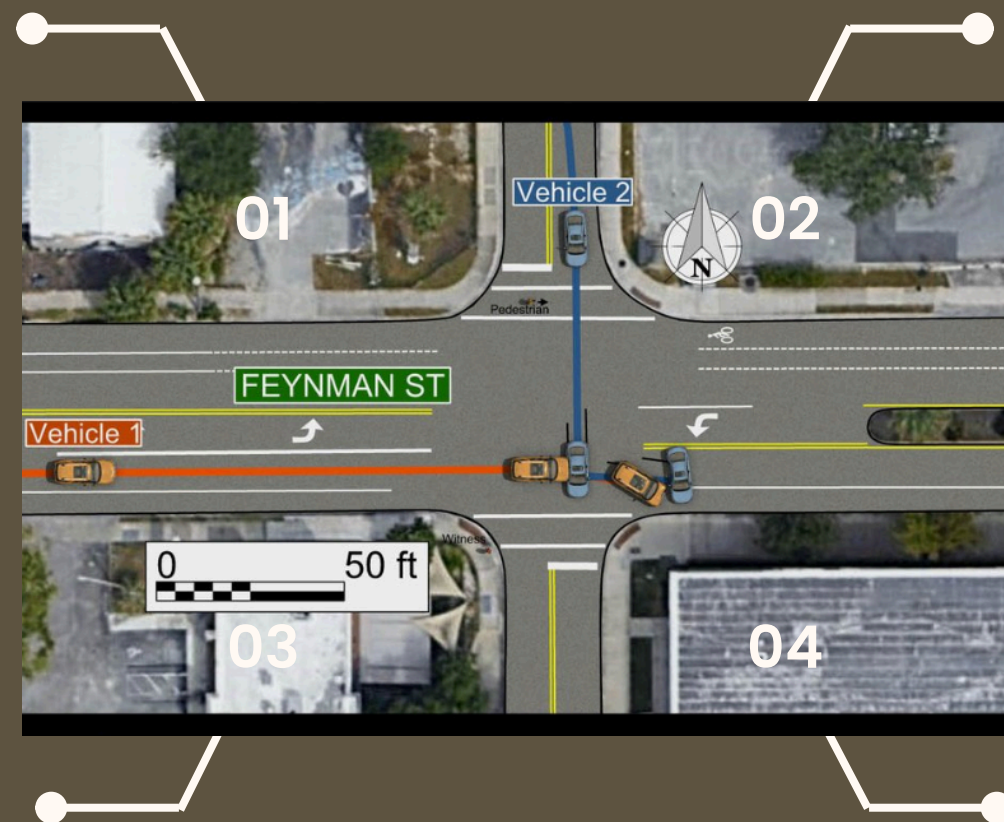
The challenge to the insurers is that both liability and damages should be investigated concurrently. Often one or both are either overlooked or incomplete, having an adverse impact on outcomes.

To improve overall BI Claims outcomes, it is critical that claims investigations consistently focus on the fundamentals. When done properly, bodily injury claims investigations, evaluations and settlements take a significant amount of time, knowledge and expertise.

# Cad Diagrams | Simulations | Animation

The purpose of the crash diagram is to take the guesswork out of the investigation and to demonstrate the location of vehicles and other related physical evidence. It allows reconstruction of the crash scene to determine how it happened. Major cases, such as Fatal Crashes require a finished diagram.

our scene investigators imports aerial imagery, total station or RTK GPS Points, and Point Cloud Data into your scene. Designated vehicles and other objects are added to create scale diagrams of your accident sequence.



Our team can create animated motion sequences, that specify key positions and orientations along the vehicle trajectories. Our completed diagrams can be viewed in top-down orthographic view or a perspective view for a 3D Rendering.

With a built in render engine, our team produces excellent graphics with quality scale diagrams and videos.

Quality investigations are essential in fighting fraud and no amount of technology can serve as a substitute for the knowledge and experience of a good investigator.

There are times when claims rise to a higher level of exposure and complexity, where there is suspicion of prosecutorial fraud and other felonies. A quality investigation is necessary to ensure each claim gets the maximum return on their investment and the greatest yield from the dollars spent on claims examination. This expertise in every area of claims management affords unique overall perspective on claims allowing **Alethinus Investigations** to work in conjunction with examiners to shut down fraudulent claims.



## **INVESTIGATION TEAM**

# GUIDE TO INVESTIGATIONS

BECAUSE EVERY INVESTIGATION MATTERS...

DANIEL J. FLEMING

**Guide to Investigation** was designed to assist in the field investigator to help reduce the paid costs on claims, eliminate high reserves and increase leverage for settlements. The current trend to subjectively review each claim for fraud leads to inconsistent results. Responsible Insurance Professionals understand the important need to objectively review each claim based on consistent parameters. By consistently asking the right questions and reviewing the facts about each claim, you will streamline the process and better manage your caseloads and recover dollars lost to fraud.

These investigations have been arranged into six major headings:

1. Bodily Injury Investigations
2. Field Work
3. Occupational Disease
4. Trauma
5. Third Party | Subrogation
6. Investigation Resource



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Investigations  
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# Contact Us



Totally committed  
... to retain your COMPLETE TRUST



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AI

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# Thank You

For Your Attention



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